



To all customers:

This memo is to clarify our policy on the use of acrylic coated Galvalume panels and flat sheets in application where cosmetic appearance of the finished product is of importance. According to the industry standards, no guarantee exists for cosmetic appearance. Color or shade variations on Galvalume sheets do not inhibit the corrosion resistance or usefulness of the sheet or panel, nor the manufacturer's warranty.

There are several factors, which can color or shade variations on bare Galvalume sheets. Shade variations can occur from coils run in different lots at the steel mill. This is due to two factors. First, the cooling rate for molten Galvalume on the surface of the steel can vary the spangle size and shape causing different light reflection from the panel, thus appearing to be a different shade or color. Secondly, when bare Galvalume is produced at the steel mill, a chromate film is put on the surface of the Galvalume to protect the surface from storage moisture. The chromate level varies in the amount (they are measured by mg/ft²) from lot to lot and this causes the coils from different lots to be darker or lighter than the others depending on the amount of chromate variations.

The acrylic coating that is applied to the Galvalume is also used as a protectant. This is applied to protect the panel from burning or scaring that is occurred in manufacturing of the panel. Over time the acrylic coating could turn a yellowish color. This is a cosmetic appearance and can't be construed as a warranty claim.

Due to items listed above Dixie Building Supply Company, Inc. can't guarantee the uniformity of color, shade or cosmetic flaws on bare Galvalume applications.